

Please enclose the completed form to your shipment or send it to support@iontof.com.

Sender

Name:	<input type="text"/>
E-mail:	<input type="text"/>
Telephone:	<input type="text"/>
Company / Institute:	<input type="text"/>
Address:	<input type="text"/>
Instrument SN:	<input type="text"/>

Returned part details

Order Number:	<input type="text"/>
Part Number:	<input type="text"/>
Part Description:	<input type="text"/>
Quantity:	<input type="text"/>
Serial Number:	<input type="text"/>
Shipping Date:	<input type="text"/>

Reason for return

- | | | |
|-----------------------------------|---|---|
| <input type="checkbox"/> Exchange | <input type="checkbox"/> Return of loaner / exhibition unit | <input type="checkbox"/> Wrong delivery / order |
| <input type="checkbox"/> Repair | <input type="checkbox"/> Return for testing only | |

Item status

- Defective, error description:

- Functional
- Warranty claim
- Not defined / unknown

Did the replacement part resolve the problem?

- Yes.
- No.
- A replacement part was not installed.

Reproducibility test

Was this item tested after the replacement part resolved the problem and the problem returned / reoccurred?

- Yes, the problem was reproducible.
- No, I had no replacement part.
- No, I did not perform a reproducibility test.

Have you been in touch with any IONTOF personnel about this case?

- Yes, with the following person:
- The case has the following IONTOF ID:
- No.

Is the part a vacuum component?

- Yes. And therefore it requires the below declaration of contamination section to be filled out (exception: suppressor assembly and optical stack).
- No.

Declaration of contamination

We reserve the right to reject any shipments at cost which do not have a correctly completed declaration of contamination or are contaminated with any of the substances listed below.

Process-related contamination

Please indicate if the product has been subjected to any of the following contaminants:

- | | | | | | |
|-------------|------------------------------|-----------------------------|---------------------------|------------------------------|-----------------------------|
| Toxic | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Carcinogenic | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Combustible | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Corrosive | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Explosive | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Hazardous biological | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Radioactive | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Other harmful substances* | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

*Which substances?

I hereby confirm that the returned parts are free from use-related contamination and residues in dangerous quantities being hazardous to health. I hereby guarantee that the information in this declaration is correct and complete and I am aware that I am liable to the IONTOF group and its employees for damage caused by untruthful confirmation. I, the undersigned, am able to provide a true assessment and I am authorised by the contracting entity to provide this declaration.

Place and date (DD/MM/YYYY):

Name and signature: